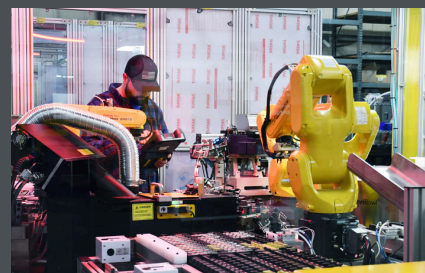


## INTEGRATION EXPERTISE. SERVICE INTEGRITY. UNMATCHED CARE.

Integration Automation is committed to delivering excellence in every engagement, whether it's a quick parts turnaround, a scheduled maintenance visit or a strategic upgrade. Our team brings the expertise and responsiveness needed to help you maintain performance and meet future challenges confidently.



### ■ Proactive Maintenance

Our preventative planning is designed to reduce downtime and prevent disruptions before they occur. By identifying potential issues early, we help keep your operations running smoothly and efficiently.

### ■ Critical Component Supply

We specialize in sourcing off the shelf and customized parts that are essential to your operation. By managing supply chain elements we help maintain your stock levels, lead times and streamline your procurement processes.

### ■ System Upgrades and Retrofit Services

Our services allows you to boost functionality and reliability of your current equipment through precise, efficient enhancements.

### ■ Trusted Expertise

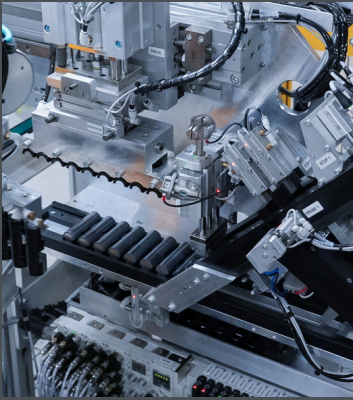
Our team is backed by seasoned automation engineers and integrators who bring years of hands-on experience to every project. Their industry knowledge ensures your system is supported by professionals who understand the full scope of automation challenges and solutions.

### ■ A Culture of Integrity

We operate with integrity, with every customer, every time, staking our reputation on the quality experience we deliver to every customer.



# INTEGRICARE MAINTENANCE PLAN OPTIONS



## ■ ESSENTIAL PLAN

**Solid protection for your core systems.**

- Basic inspections & performance checks at scheduled intervals
- Spare part discount rate (5%)
- Standard response scheduling
- Maintenance reporting after each visit
- Remote phone support for quick troubleshooting during business hours
- Priority scheduling over non-plan customers



## ■ PREMIER PLAN

**Step up to smarter, faster services.**

- All Essential plan benefits, PLUS:
- Spare part discount rate (10%)
- Preventive maintenance performed at scheduled intervals
- Advanced diagnostics & system health monitoring
- Firmware/software version management
- Guaranteed response times (SLA-based)
- Remote VPN support for quick troubleshooting during business hours
- Annual system performance optimization review



## ■ ADD-ON OPTIONS

**Customization for your specific needs.**

- Preventive maintenance visits at scheduled intervals
- Firmware/software version management
- Remote VPN support for quick troubleshooting during business hours
- Annual system performance optimization review

## YOUR OPERATION. OUR WORD.

You're not just buying a maintenance plan—you're investing in a trusted partnership that keeps your automation running at peak performance, year after year.

**Contact our Field Service team today to design your custom maintenance package!**

